

# **CdM Rewards**

**version 1.0.1**

**CASA DE MONTECRISTO**

March 06, 2018



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# Welcome to CdM Rewards documentation!

## Introduction

Here you can learn how to use the rewards program website and the features that the website offers.

This is also a resource for you if you run into issues with logging in to your account, registering for an account or seeing the rewards accumulated on your account.

The screenshot displays the Casa de Montecristo website header with navigation links: REWARDS, DEALS, EVENTS, BLOG, CIGARS, CONTACT, and a search icon. The main content area features a 'Casa de Montecristo' sign-up section on the left and a 'SIGN IN' section on the right. The sign-up section includes a 'SIGN UP' button. The sign-in section includes fields for 'EMAIL' and 'PASSWORD', a 'SIGN IN' button, and a 'Forgot Password?' link. A vertical sidebar on the right contains social media icons for Facebook, Twitter, Instagram, and a generic share icon. The footer contains three columns: 'Sign up to our Mailing List' with an email input field and a 'JOIN MAILING LIST' button; 'About Us' with a paragraph of text; and 'Privacy Policy' with a link. An upward-pointing arrow icon is located in the bottom right corner of the footer area.

**Casa de Montecristo**  
FINE CIGARS & SMOKING LOUNGE

**REWARDS** **DEALS** **EVENTS** **BLOG** **CIGARS** **CONTACT**

**Casa de Montecristo**  
Welcome to the My Casa Rewards program; sign up or log in to start earning points toward future purchases. Here's how it works:

Every time you buy, you'll earn 5% of your purchase total\* in redeemable points. For every \$250.00\*\* you spend with us, you'll be issued a certificate immediately redeemable for all kinds of awesome stuff like premium cigars and smoking accessories. And if you'd like to save up for something special? No worries; your certificate is valid for 60 days from issue date.

\* Pre-tax; excludes alcohol, cigarettes, and smokeless tobacco/vape. \*\* Up to \$5,000 per year; points will not be rolled over into following calendar year.

**SIGN UP**

**SIGN IN**

**EMAIL**

**PASSWORD** [Forgot Password?](#)

**SIGN IN**

[f](#)  
[t](#)  
[i](#)  
[+](#)

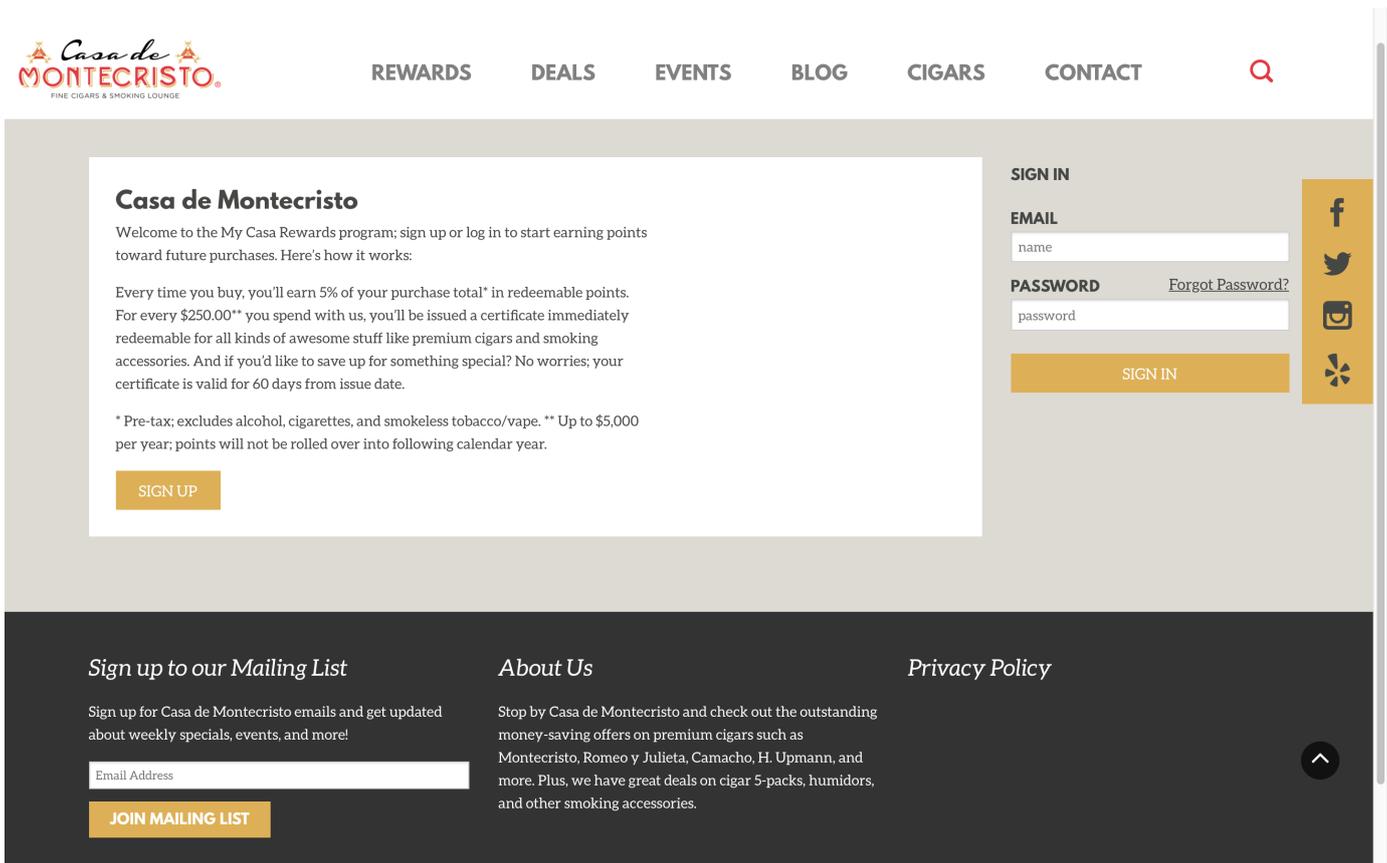
*Sign up to our Mailing List*  
Sign up for Casa de Montecristo emails and get updated about weekly specials, events, and more!  
  
**JOIN MAILING LIST**

*About Us*  
Stop by Casa de Montecristo and check out the outstanding money-saving offers on premium cigars such as Montecristo, Romeo y Julieta, Camacho, H. Upmann, and more. Plus, we have great deals on cigar 5-packs, humidors, and other smoking accessories.

*Privacy Policy*

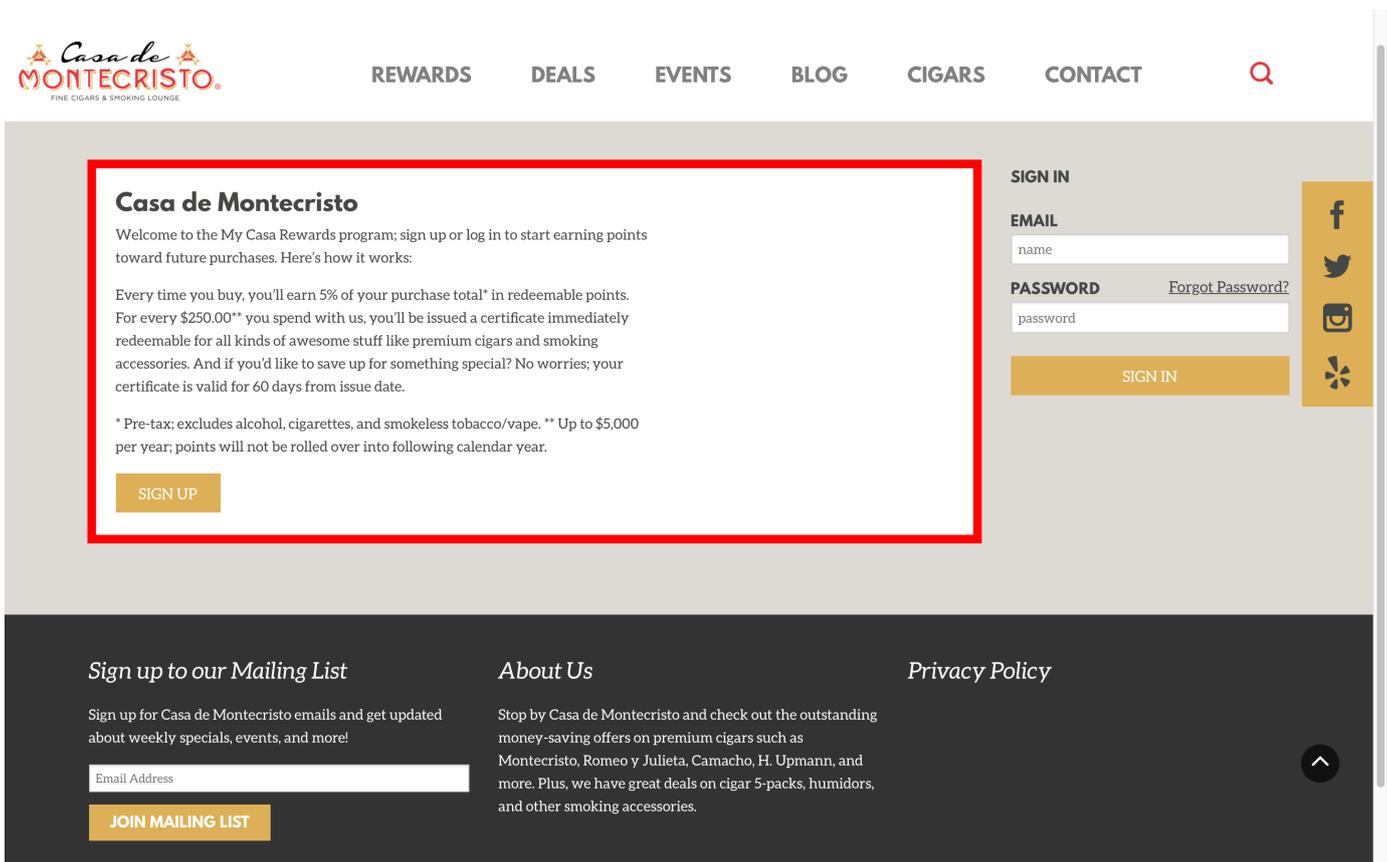
## Home Page

When you initially go to the website you will be presented with a Home Page. From this Home Page you are able to login and/or register for an account and see a welcome message which outlines the details of the rewards program.



## Note

When you are logged out of an account you should see a page that looks similar to the picture above.



## Note

If we update details for the rewards program you will see them in this section (*highlighted with a red box*) as in the picture above.

The screenshot shows the Casa de Montecristo website. At the top, there is a navigation bar with the logo on the left and links for REWARDS, DEALS, EVENTS, BLOG, CIGARS, CONTACT, and a search icon. Below the navigation bar, the main content area is divided into two columns. The left column contains the 'Casa de Montecristo' header, a welcome message, and details about the rewards program. The right column contains a 'SIGN IN' form with fields for 'EMAIL' (with a sub-field for 'name') and 'PASSWORD', a 'Forgot Password?' link, and a 'SIGN IN' button. This sign-in form is highlighted with a red box. Below the main content area, there is a dark footer with three columns: 'Sign up to our Mailing List' with an email input field and a 'JOIN MAILING LIST' button; 'About Us' with a paragraph of text; and 'Privacy Policy' with a link. A small upward arrow icon is located in the bottom right corner of the footer.

## Note

When you are logged out of an account, you can login to your account from the section (*highlighted with a red box*) as in the picture above.

To login to your account, you must have registered for an account first.



REWARDS

DEALS

EVENTS

BLOG

CIGARS

CONTACT



### Casa de Montecristo

Thanks for joining our My Casa Rewards program; you're now well on your way to earning redeemable points toward future purchases!

GOOD EVENING, ALEX.

ACCOUNT ID: 13250

Home

Rewards Status

View / Edit Account Settings

Sign out



#### Sign up to our Mailing List

Sign up for Casa de Montecristo emails and get updated about weekly specials, events, and more!

Email Address

JOIN MAILING LIST

Casa De Montecristo - Manhattan 73rd St.

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#### About Us

Stop by Casa de Montecristo and check out the outstanding money-saving offers on premium cigars such as Montecristo, Romeo y Julieta, Camacho, H. Upmann, and more. Plus, we have great deals on cigar 5-packs, humidors, and other smoking accessories.

#### Privacy Policy

## Note

After you login to your account you should see a welcome message on the home page.



REWARDS

DEALS

EVENTS

BLOG

CIGARS

CONTACT



### Casa de Montecristo

Thanks for joining our My Casa Rewards program; you're now well on your way to earning redeemable points toward future purchases!

GOOD EVENING, ALEX.

ACCOUNT ID: 13250

Home

Rewards Status

View / Edit Account Settings

Sign out



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JOIN MAILING LIST

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#### Privacy Policy

## Note

On the right side you can see your **Account Id**, links to navigate around the site when logged in and a link to log out of your account.

## Account Registration

If you don't already have an account, you can register for an account on the website. One benefit of having an account with the website is that you will be able to get vouchers emailed to your email address and you will be able to see your Rewards Status.

Please note it is not a must to have an account with the website to receive rewards, we can find them and apply them to your purchase at the store.

The screenshot displays the Casa de Montecristo website's account registration page. At the top, the logo for Casa de Montecristo is visible, along with navigation links for REWARDS, DEALS, EVENTS, BLOG, CIGARS, and CONTACT, and a search icon. The main content area features a 'Signup' form with three input fields: EMAIL, PASSWORD, and CONFIRM. Below the form are two buttons: HOME and NEXT. To the right of the form is a vertical social media sharing bar with icons for Facebook, Twitter, Instagram, and a generic share icon. The footer contains three columns: 'Sign up to our Mailing List' with an email input field and a 'JOIN MAILING LIST' button; 'About Us' with a brief description of the store; and 'Privacy Policy'. The footer also includes the address 'Casa De Montecristo - Manhattan 73rd St.' and the copyright notice '©2017 CASA DE MONTECRISTO - All rights reserved'.

## Note

Please fill out a (3 step) form to create an account. Proceed through each step by pressing the "NEXT" button on the bottom right of the form. The "NEXT" button will not be enabled until the form is filled out with a valid email address and password.



### Signup

EMAIL	<input type="text" value="Email"/>
PASSWORD	<input type="password" value="Password"/>
CONFIRM	<input type="password" value="Confirm Password"/>

HOME

NEXT



#### Sign up to our Mailing List

Sign up for Casa de Montecristo emails and get updated about weekly specials, events, and more!

JOIN MAILING LIST

#### About Us

Stop by Casa de Montecristo and check out the outstanding money-saving offers on premium cigars such as Montecristo, Romeo y Julieta, Camacho, H. Upmann, and more. Plus, we have great deals on cigar 5-packs, humidors, and other smoking accessories.

#### Privacy Policy

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### Note

Firstly, you will need to give us your **Email Address** and pick a **Password**, so you can login to your account to see your Rewards Status.



### Signup

MEMBER #

This number may be found on your membership card if you already have one. Leave blank if you do not.

HOME

NEXT



#### Sign up to our Mailing List

Sign up for Casa de Montecristo emails and get updated about weekly specials, events, and more!

JOIN MAILING LIST

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#### Privacy Policy

## Note

Second, you will need to have a **Membership Number**, you can get one when you make a purchase at the store.



### Signup

NAME

PHONE (  )  -

ADDRESS

City

HOME

NEXT



#### Sign up to our Mailing List

Sign up for Casa de Montecristo emails and get updated about weekly specials, events, and more!

#### About Us

Stop by Casa de Montecristo and check out the outstanding money-saving offers on premium cigars such as Montecristo, Romeo y Julieta, Camacho, H. Upmann, and more. Plus, we have great deals on cigar 5-packs, humidors, and other smoking accessories.

#### Privacy Policy

## Note

Now fill out the section with your **Name**, **Address** and **Phone Number**, in the last part of the registration.

Your Store is  Casa de Montecristo by Cigar Inn - 73rd St, Manhattan 

 (212) 717-7403



REWARDS

DEALS

EVENTS

BLOG

CIGARS

CONTACT



### Signup Complete

Thanks for joining our My Casa Rewards program; you're now well on your way to earning redeemable points toward future purchases!

[REWARDS PROGRAM HOME](#)



#### Sign up to our Mailing List

Sign up for Casa de Montecristo emails and get updated about weekly specials, events, and more!

[JOIN MAILING LIST](#)

Casa De Montecristo - Manhattan 73rd St.

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#### Privacy Policy

## Note

After filling out the forms part of the registration process, you should see a message that says "Signup Complete". You can now click on "REWARDS PROGRAM HOME" button to be proceed to see your rewards status page.

## Rewards Status Page

After you login to your account you should see your rewards status. This page may present data differently than in these screenshots, based on your spending and rewards.



### Member Since February 2018

Latest

0 points. \$0.00 in rewards.

Lifetime

0 points. \$0.00 in rewards.

### Progress



### Rewards

Issued On	Amount	Number	Status	Remaining
-----------	--------	--------	--------	-----------

GOOD EVENING, ALEX.

ACCOUNT ID: 13250

[Home](#)

[Rewards Status](#)

[View / Edit Account Settings](#)

[Sign out](#)



[Sign up to our Mailing List](#)

Sign up for Casa de Montecristo emails and get updated about weekly specials, events, and more!

[About Us](#)

Stop by Casa de Montecristo and check out the outstanding money-saving offers on premium cigars such as Montecristo, Romeo y Julieta, Camacho, H. Upmann, and

[Privacy Policy](#)

## Note

This page has three sections that display info based on your spending and rewards that you get.



### Member Since February 2018

Latest

0 points. \$0.00 in rewards.

Lifetime

0 points. \$0.00 in rewards.

### Progress



### Rewards

Issued On	Amount	Number	Status	Remaining
-----------	--------	--------	--------	-----------

GOOD EVENING, ALEX.

ACCOUNT ID: 13250

[Home](#)

[Rewards Status](#)

[View / Edit Account Settings](#)

[Sign out](#)



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[Privacy Policy](#)



[REWARDS](#)

[DEALS](#)

[EVENTS](#)

[BLOG](#)

[CIGARS](#)

[CONTACT](#)



### Member Since February 2018

Latest

307.13 points. \$12.50 in rewards.

Lifetime

1993.46 points. \$87.50 in rewards.

### This Year 2018 Points Progress



### Rewards

Issued On	Amount	Number	Status	Remaining
Monday, February 12, 2018 9:09 PM	\$50.00	2003601784	Partially Redeemed	\$25.00
Monday, February 12, 2018 9:10 PM	\$25.00	2003601831	Unclaimed	\$25.00
Monday, February 12, 2018 9:10 PM	\$12.50	2003601954	Claimed	\$0.00

GOOD MORNING, USER13255.

ACCOUNT ID: 13255

You have \$50.00 in unclaimed rewards.

[Home](#)

[Rewards Status](#)

[View / Edit Account Settings](#)

[Sign out](#)



### Note

In the top section you will see: “**Member Since**”, year when signed up, “**Latest**” and “**Lifetime**” accumulated rewards.



**Member Since February 2018**

Latest

0 points. \$0.00 in rewards.

Lifetime

0 points. \$0.00 in rewards.

**Progress**



**Rewards**

Issued On	Amount	Number	Status	Remaining

GOOD EVENING, ALEX.

ACCOUNT ID: 13250

- [Home](#)
- [Rewards Status](#)
- [View / Edit Account Settings](#)
- [Sign out](#)



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[About Us](#)

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[Privacy Policy](#)



**Member Since February 2018**

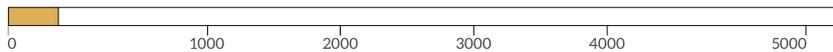
Latest

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**ThisYear 2018 Points Progress**



**Rewards**

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Monday, February 12, 2018 9:10 PM	\$25.00	2003601831	Unclaimed	\$25.00
Monday, February 12, 2018 9:10 PM	\$12.50	2003601954	Claimed	\$0.00

GOOD MORNING, USER13255.

ACCOUNT ID: 13255

You have \$50.00 in unclaimed rewards.

- [Home](#)
- [Rewards Status](#)
- [View / Edit Account Settings](#)
- [Sign out](#)



**Note**

The "Progress" section displays the amount of rewards to go until you are at the max amount of spending to get rewards.

Your Store is [Casa de Montecristo by Cigar Inn - 73rd St, Manhattan](#) [Change](#) v

(212) 717-7403



[REWARDS](#)

[DEALS](#)

[EVENTS](#)

[BLOG](#)

[CIGARS](#)

[CONTACT](#)



**Member Since February 2018**

Latest

0 points. \$0.00 in rewards.

Lifetime

0 points. \$0.00 in rewards.

**Progress**



**Rewards**

Issued On	Amount	Number	Status	Remaining
-----------	--------	--------	--------	-----------

GOOD EVENING, ALEX.

ACCOUNT ID: 13250

[Home](#)

[Rewards Status](#)

[View / Edit Account Settings](#)

[Sign out](#)



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[About Us](#)

Stop by Casa de Montecristo and check out the outstanding money-saving offers on premium cigars such as Montecristo, Romeo y Julieta, Camacho, H. Upmann, and

[Privacy Policy](#)

Your Store is [Casa de Montecristo by Cigar Inn - 73rd St, Manhattan](#) [Change](#) v

(212) 717-7403



[REWARDS](#)

[DEALS](#)

[EVENTS](#)

[BLOG](#)

[CIGARS](#)

[CONTACT](#)



**Member Since February 2018**

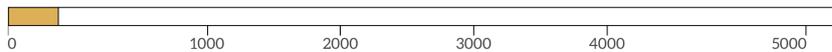
Latest

307.13 points. \$12.50 in rewards.

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**ThisYear 2018 Points Progress**



**Rewards**

Issued On	Amount	Number	Status	Remaining
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Monday, February 12, 2018 9:10 PM	\$25.00	2003601831	Unclaimed	\$25.00
Monday, February 12, 2018 9:10 PM	\$12.50	2003601954	Claimed	\$0.00

GOOD MORNING, USER13255.

ACCOUNT ID: 13255

You have \$50.00 in unclaimed rewards.

[Home](#)

[Rewards Status](#)

[View / Edit Account Settings](#)

[Sign out](#)



**Note**

The "Rewards" section displays your vouchers which you can use in the store in order to get money off on your purchases. You will see here the voucher amount used and the amount remaining to use on each voucher.



### Member Since February 2018

Latest

307.13 points. \$12.50 in rewards.

Lifetime

1993.46 points. \$87.50 in rewards.

### This Year 2018 Points Progress



### Rewards

Issued On	Amount	Number	Status	Remaining
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Monday, February 12, 2018 9:10 PM	\$12.50	2003601954	Claimed	\$0.00

GOOD MORNING, USER13255.

ACCOUNT ID: 13255

You have \$50.00 in unclaimed rewards.

[Home](#)

[Rewards Status](#)

[View / Edit Account Settings](#)

[Sign out](#)



### Note

On the right section of the rewards status page, you will see your **Account Id** and the total amount of rewards left to redeem from all vouchers, navigation links and a link to **Sign out** of your account.

## View/Edit Account

On this page you can see your account info and edit it.

## More Information

Your Store is [Casa de Montecristo by Cigar Inn - 73rd St, Manhattan](#) [change](#) v

 (212) 717-7403



[REWARDS](#)

[DEALS](#)

[EVENTS](#)

[BLOG](#)

[CIGARS](#)

[CONTACT](#)



### Account

NAME

PHONE (  )  -

ADDRESS

[Change Password](#)

[SAVE CHANGES](#)

GOOD EVENING, ALEX.

ACCOUNT ID: 13250

[Home](#)

[Rewards Status](#)

[View / Edit Account Settings](#)

[Sign out](#)



### Sign up to our Mailing List

Sign up for Casa de Montecristo emails and get updated about weekly specials, events, and more!

### About Us

Stop by Casa de Montecristo and check out the outstanding money-saving offers on premium cigars such as Montecristo, Romeo y Julieta, Camacho, H. Upmann, and

### Privacy Policy

## Note

Here you can edit your account info, if it should ever change when you move to another address or change your phone number, also you can change your account password from this page.

## More Information

If you ever have issues with login or registration you can try things listed here, or you can let us know in the store or call us by phone to let us know and we will get things sorted out for you.



### Casa de Montecristo

Welcome to the My Casa Rewards program; sign up or log in to start earning points toward future purchases. Here's how it works:

Every time you buy, you'll earn 5% of your purchase total\* in redeemable points. For every \$250.00\*\* you spend with us, you'll be issued a certificate immediately redeemable for all kinds of awesome stuff like premium cigars and smoking accessories. And if you'd like to save up for something special? No worries; your certificate is valid for 60 days from issue date.

\* Pre-tax; excludes alcohol, cigarettes, and smokeless tobacco/vape. \*\* Up to \$5,000 per year; points will not be rolled over into following calendar year.

[SIGN UP](#)

#### SIGN IN

##### EMAIL

##### PASSWORD

[Forgot Password?](#)

"Account not found"

[SIGN IN](#)



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[JOIN MAILING LIST](#)

#### About Us

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#### Privacy Policy

## Note

If you see **Account not found** then check your email address is typed in correctly.



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[SIGN UP](#)

#### SIGN IN

##### EMAIL

##### PASSWORD

[Forgot Password?](#)

"Password does not match"

[SIGN IN](#)



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#### Privacy Policy

## Note

If you see **Password does not match** then check your that your account password is typed in correctly.

Your Store is 📍 Casa de Montecristo by Cigar Inn - 73rd St, Manhattan 📞 (212) 717-7403

**Casa de Montecristo**  
FINE CIGARS & SMOKING LOUNGE

REWARDS DEALS EVENTS BLOG CIGARS CONTACT 🔍

### Casa de Montecristo

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[SIGN UP](#)

**SIGN IN**

**EMAIL**

**PASSWORD** [Forgot Password?](#)

**"Topology was Destroyed"**

[SIGN IN](#)

[f](#)  
[🐦](#)  
[📷](#)  
[⚙️](#)

[Sign up to our Mailing List](#)  
Sign up for Casa de Montecristo emails and get updated about weekly specials, events, and more!  
  
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[About Us](#)  
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[Privacy Policy](#)

## Note

If you see **Topology was Destroyed** then we are having some database issues, we apologize for the inconvenience, please try again later.

## FAQ (Frequently Asked Questions)

**Question: Do I have to print out my vouchers and bring them into the store to redeem them?**

**Answer:** No, we can pull up your account by name or phone number and redeem rewards on your purchase in the store.